



Mobile App Quick Setup Guide

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System requirements

Tecom Mobile App may be used on mobile devices with the following software version numbers (or later):

- Android 4.4.2(or later)
- IOS 7(or later)

The Challenger panel must have firmware version V10-06 (or later).

Disclaimer

The customer is responsible for testing and determining the suitability of this product for specific applications. In no event is Interlogix (a division of UTC Fire & Security Australia Pty Ltd) responsible or liable for any damages incurred by the buyer or any third party arising from its use, or their inability to use the product.

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Description

The Tecom Mobile App enables mobile (wireless) operation of a Challenger Series panel and related systems by authorised users.

Before you begin

It is assumed that you have downloaded and installed the Tecom Mobile App onto a compatible mobile device (see “System requirements” below). You must read and accept the End User License Agreement in order to use the App.

The device must have a data connection to a network that is shared by a compatible Challenger panel.

The Challenger panel must have one of its communication paths enabled and correctly configured for:

- Communications format 10-Mobile
- TCP/IP server mode (default setting)
- Port number (*default: 3006*)

You must be an authorized user of the Challenger panel with a PIN consisting of 4 to 10 digits for alarm control and/or access control commands.

Note: Your alarm group must have the option “Reset system alarms” enabled.

Your PIN enables you to perform many of the actions via the App that you can perform on a Challenger system arming station.

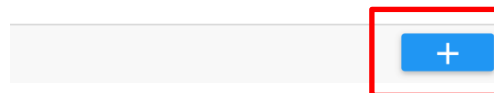
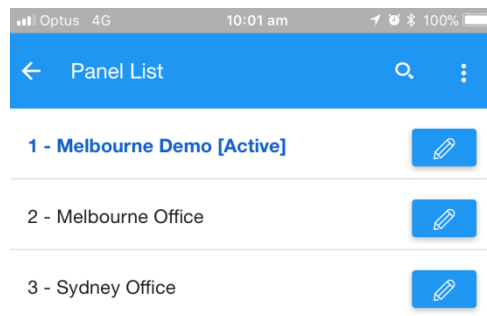
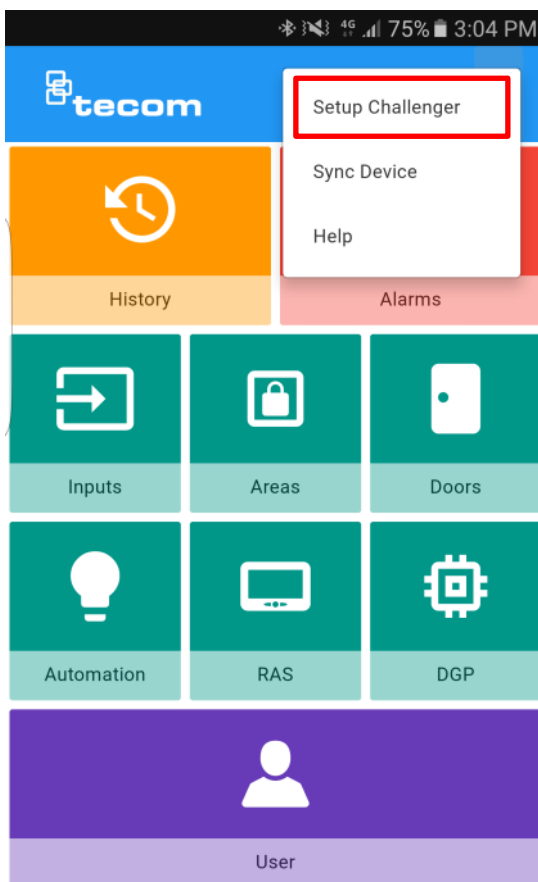
For example, subject to your authority, you can perform functions such as:

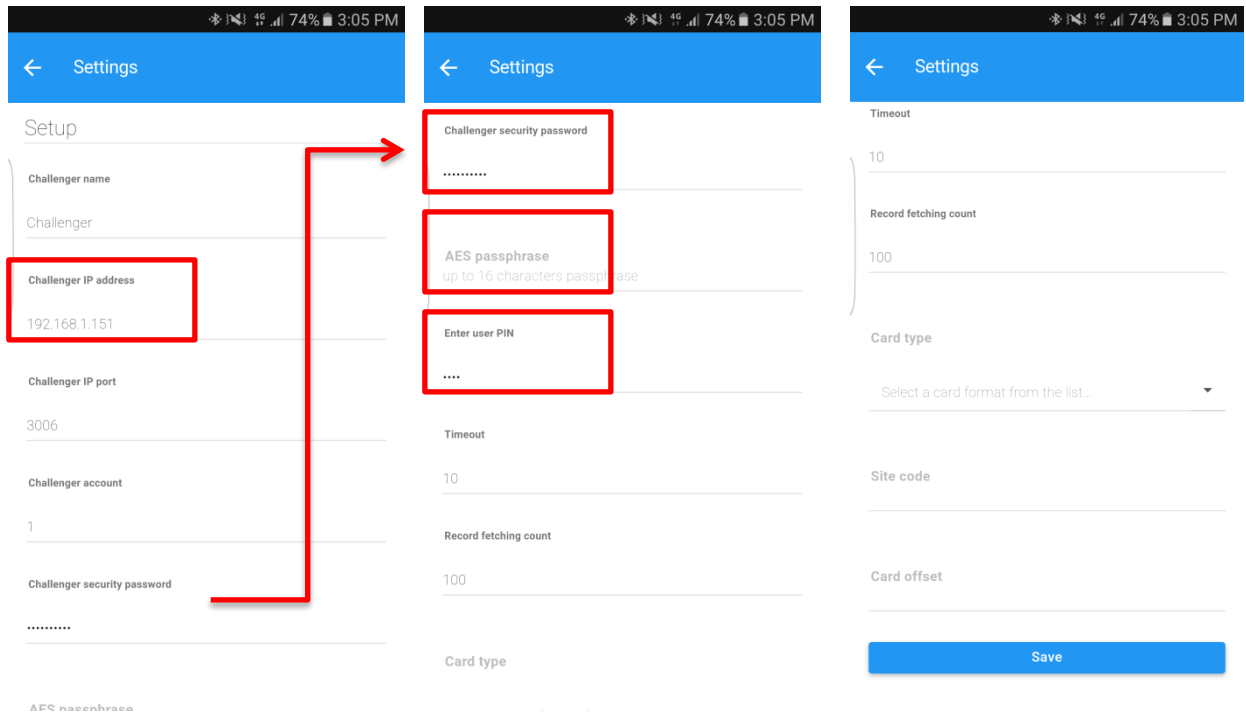
- Display the panel’s alarm and access history logs.
- Display and reset alarms.
- Isolate and de-isolate inputs, RASs, and DGPs.
- Arm and disarm areas.
- Lock and unlock doors (the list of actions depends on the type of door).
- Control automation zones (such as C-Bus devices).
- Manage user accounts.

Getting started

To connect to your Challenger panel:

1. Launch the App on your mobile device.
2. Press the menu icon in the top right-hand corner, and then select “Setup Challenger”. Tap on the + button in the bottom right to add a new panel, and complete the following details, as applicable.
 - Challenger IP address
 - Challenger IP port number (*default: 3006*)
 - Challenger account code (*Challenger ID: between 1 and 9999*)
 - Challenger security password (*default: 0000000000*)
 - AES (encryption) passphrase
 - User PIN (*your Challenger PIN code*)
3. Press Save at the bottom of the Setting window.
4. Press the Back icon to return to the main window.





After connecting to the Challenger panel, you need to upload its data.

To load the Challenger panel's data:

1. Press the menu icon in the top right-hand corner, and then select “Sync Device”.
2. Press “Sync Names With Panel”. A progress bar displays.
3. After the progress bar reaches 100% press the Back icon to return to the main window.

